




# TOMI KOLADE

Sacramento, CA   
347-608-7192   
tomikolade@hotmail.com 

**Doctor of Medicine** and **Certified Physician Trainer** providing impeccable training to physicians and other billable providers during all phases of **EPIC** EHR Software Implementation with a wealth of experience regarding workflow processes across multiple specialties.

## Applications

EPIC EMR Software 2018 and previous versions, Dragon Speech Software “Network and Cloud Editions”, Microsoft Office Suite (Excel, PowerPoint, and Word), Adobe Acrobat, Citrix Operating system.

## EHR Certifications

EpicCare Inpatient Clinical Documentation Certification  
EPIC TED and Beacon Certifications (In view – November 2018)

## Credentials

EPIC Ambulatory, Inpatient Orders, ASAP, Stork,  
Beacon, Anesthesia, OpTime, Radiology.  
EPIC Provider Customization Expert.  
Dragon Medical One Training.

## Skills

Building relationships with providers.  
Classroom and One on One teaching.  
Learning Management System.  
EPIC Testing and EPIC Curriculum Review.

## PROFESSIONAL EXPERIENCE

**HIM Analyst / Physician EHR trainer**  
**UCDAVIS Health, Sacramento, CA**

12/2016 – Current

### Providers Training and Onboarding

- Train over 400 new residents and fellows in a fiscal year in scheduled batches.
- Train newly hired faculty and other billable providers in classroom setting all year round.
- Provide customized training across multiple specialties.
- Provide multiple onboarding sessions for providers as needed to cater for various learning curves.
- Elicit retention feedbacks after training.

- Dragon® Speech Software setup and training – one-on-one and classroom.
- EPIC Haiku and Canto setup and training.
- Discuss guidelines for effective EMR use with providers during training.

#### **Ongoing Provider Concierge Services**

- Drop in labs.
- Customization labs.
  - EMR SmartTools.
  - Note templates build incorporating regulatory and compliance requirements.
  - Order preference lists build.
- Remote EPIC support for providers via phone, webex, bomgar and remote desktop connection.
- Clinic shadowing and workflow redesign.

#### **EMR Optimization and Efficiency**

- Dragon: improving productivity and efficiency.
- CDI: Improve reimbursement and quality metrics.
- Physician education regarding note types, documentation requirements and content.
- Collaboration: BPA consultant on design, build and testing.
- EMR enhancement requests escalation.

#### **Miscellaneous**

- EMR Newsletter content development, editing and distribution.
- New physician billing compliance training.
- Listserv update.
- Robust training patient build to ensure that providers have a clinically rich patient during training.
- Customization Lab set up.
- Chart review during benchmarking engagements with Vizient.
- EPIC 2018 Upgrade training.
- Creation of handouts and packets of essential EPIC tip sheets and quick reference guides for new physician hires.

#### **EHR Credentialed Trainer**

07/2015 – 12/2016

#### **Lahey Health, Burlington, MA**

- Delivered classroom instruction for my assigned application(s) including Inpatient Orders and Ambulatory modules of the Epic Program.
- Led assigned classroom activities.
- Recorded questions and feedback as appropriate to include in future education and end user support sessions.
- Administer and grade end user proficiency examinations.
- Ensured classroom attendance is accurately recorded and reported for each training session.

- Reviewed and modified curriculum and lesson plans to ensure it reflected the Epic production environment.
- Ensured the readiness of training rooms, computer workstations, devices and materials for class.
- Reviewed list of scheduled attendees prior to class to determine and prepare classroom support needs (curriculum, materials, tests, etc.)
- Worked closely with IT support team as necessary.
- Assessed the effectiveness of the curriculum to identify and contribute to quality improvements.
- Consulted with management and technical staff to ensure the validity and relevance of course curriculum.
- Modified curriculum based on student feedback.
- Reviewed assigned curriculum and lesson plans and recommend changes to the Instructional Designers.
- Provided Go Live Support and served as a training resource to assigned departments/clinics.
- Provided one-on-one and small group teaching support to End Users during Go Live stage.
- Escalated Go Live issues/questions to Command Center when required.
- Attended Go Live support team meetings and presented issues as requested.
- Collaborated with Learning Management System (LMS) administrators to ensure accurate attendance and reporting from classes.
- Attended LMS team meetings, as needed. Reviewed and ensured final attendance records for accuracy.
- Maintained confidentiality regarding information being processed stored or accessed by the system.
- Integrated Facility's Guiding Principles, Mission Statement and Goals into daily activities.
- Performed all other duties as needed or directed to meet the needs of my department.

#### **EPIC GO-LIVE CONSULTANT**

<b>Lahey Hospital Burlington, MA (Wave 1)</b>	03/2015 - 06/2015
<b>UnityPoint Clinic OB/GYN, Waterloo, IA</b>	02/2015 - 03/2015
<b>Grant Medical Center, Columbus, Ohio</b>	01/2015
<b>HealthEast Bethesda Hospital, MN</b>	12/2014
<b>Advantage Care Physicians , New York (wave3)</b>	09/2014 - 11/2014
<b>Advantage Care Physicians , New York (wave 2)</b>	07/2014 - 08/2014
<b>Harrison Hospital, Bremerton, WA</b>	07/2014
<b>HealthEast Bethesda Hospital, MN (Inpatient)</b>	06/2014
<b>St.Francis Hospital, Tulsa ,OK</b>	05/2014

Wellstar Health System, Atlanta, GA ( EPIC SuperUser )	02/2014 - 05/2014
UCLA Health System (wave4)	01/2014 - 02/2014
UCLA Health System (wave3)	11/2013 - 12/2013
Yale New haven Health	09/2013 - 10/2013
Temple Fox Chase Center	07/2013 - 08/2013
St Luke's Episcopal ,Texas	02/2013 - 05/2013
Reading Hospital ,West Reading, PA	01/2013 - 02/2013
Trinity Mother Frances Hospital, Tyler , Texas	12/2012
St Francis Hospital, Roslyn, Long Island, NY	11/2012
University of Washington Medical Center	08/2012
TriHealth-Bethesda North Hospital, Cincinnati,Ohio	07/2012
University Healthcare System, Augusta, GA	06/2012
Queens Medical Center, Honolulu, Hawaii	03/2012 - 04/2012
Mount Sinai Medical Center, New York	11/2011 - 02-2012

#### Responsibilities:

- Attended training on client specific workflows prior to go-live.
- Provided elbow-to-elbow support to the end users in different departments through coaching and issue identification.
- Assisted physicians with general epic hyperspace navigation (navigating between workspaces, patient look-up and viewing schedules).
- Assisted physicians to write progress notes with the use of point and click tools and smart tools.
- Assisted physicians to place orders and associate them with diagnoses.
- Assisted physicians to close the encounters after satisfying meaningful use requirements and close encounters.
- Assisted physicians to make changes to already closed encounters by creating addendums.
- Assisted physicians to efficiently use the In basket task management system.
- Documented and escalated all errors and issues within epic to Clinical Content Team for revisions.
- Assisted with testing tasks leading to increased project effectiveness.
- Project work plan execution and revision to meet changing needs and requirements.
- Professionalism in dealing with difficult and frustrated end users during software implementation.
- Liaison between the end users and the command center for tickets raised and problem resolution.

**Oyo State Hospitals Management Board**

02/2007 – 10/2011

**Internal Medicine Resident/ HIV Program Coordinator**

- Resident physician providing care to patients in the clinics and on the hospital floors.
- In charge of antiretroviral therapy clinic.

**University College Hospital, Ibadan, Oyo State, Nigeria**

03/2006 – 02/2007

- Clinical rotations in medicine, surgery, pediatrics, obstetrics and gynecology

**EDUCATION**

Doctor of Medicine, University of Ibadan, Nigeria

09/1997- 11/2005

ICD-9 / ICD-10 Certification

10/2015

Certified Professional in Health Information Management Systems -Bootcamp

04/2016

ACDIS Clinical Documentation Improvement Specialist

02/2017

EPIC Inpatient Clinical Documentation Certified

11/2017