

MOHAMED ALI HAMAD FUTAIS AL MERRI, ITBMC, CIPME

RESUME

Personal Information

Date of Birth : 01.01.1974
Nationality : UAE-Abu Dhabi
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Marital Status : Married with 7 children



Objective

Serving a reputable business organization in which my experience and education work ground can be utilized efficiently. Nevertheless, enhancing my knowledge and skills in a challenging work environment of an organization that contributes significantly in the national economy growth.

Profile

Enthusiastic UAE national with more than 20 Yeas of Massive experience in Management Level in different fields, 14 years in the field of Information & Communication Technologies and 10 years of experience in Oil & Gas filed. I currently hold a position as the Director of Dissemination Department where I utilizing my massive accumulated experience in developing the business modernization through the usage of latest technologies and set of international standards.

Key Skills

- Excellent oral and written skills and proficiency in English.
- Excellent in Managing Projects and guarantees high delivery.
- Strong & Confident in Strategical Thinks and Planning.
- Proficient in preparing, delivering presentations, and conducting meetings.
- Sound knowledge and diverse experience in Information Technology field and services.
- Team builder
- Strong in Building Organizations with UAE Nationals.
- Empowering people to reach their personal limits and grow beyond them
- Providing the best possible environment and tools for the people
- Working competently in multicultural environment.
- Advanced computer end user.

Achievements

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- 2005 – Manage Electronic Resources Infrastructure Development project at Emirates Cement Factory.
- 2005 - Managed Maintenance Management System (MAXIMO) Implementation Project at Emirates Cement Factory.
- 2005 – Managed ERP Solution (MS Great Plains) Implementation Project at Al Mafrqa Blocks Factory.
- 2006 – Managed ERP Solution (MS Great Plains) .Implementation Project Al Alin Blocks Factory.
- 2007 – Managed ERP Solution (MS Great Plains) Implementation Project at Emirates Cement Factory.
- 2008 – Building the Strategy of FANR IT along with business requirements.
- 2008 – Implemented Site to Site network inclusive of Telephony Services (Cisco Call Manager).
- 2009 – Design and Building Federal Authority for Nuclear Regulation (FANR) state of art infrastructure to deliver High performance services under high security controls.
- 2009 – Create the Approved Business Application and Environment Platforms.
- 2009 – Designed, Evaluate & Approve the Infrastructure Project for Datacentre.
- 2009 - Lead the Implementation Project of the Infrastructure.

- 2010 - Implementation of Microsoft Business Support Servers (Services) like: Microsoft Exchange, MS SharePoint....etc.
- 2010 – Implementation of a highest Security Systems for Data Protection.
- 2010 – Implementation of Oracle E-Business Suite Full Tire Solution along with Extra Online Modules like but not limited to (iRecruitment, iProcurment, Self Service Human Resources, Performance Management, Learning Management, Sourcing, Procurement Contracts & Payroll)
- 2010 – Implementation of Oracle ECM Suite (Universal Content Management, Universal Records Management, Imaging & Process Management) include Oracle VueLink Integration, Oracle Auto View 2D professional, Oracle Universal Records Management Adapter for SharePoint, Oracle E-Business Suite Adapter for Imaging and Process Management, Oracle Information Rights Management, Oracle Secure Enterprise Search, Oracle Enterprise Search Connector & Oracle Document Capture.
- 2010 - Designed & Evaluated the Disaster Recovery Site & Equipment's.
- 2010 – Built Up the ICT Policy.
- 2010 – Created the 2011 Road Map in order to give business stability of future growth.
- 2011 – Managed the Creation of enumeration Area Project for Abu Dhabi Census 2011
- 2011 – Managing One of the Biggest regions in Abu Dhabi Emirate during Abu Dhabi Census 2011.
- 2011 – Created the 2011-2012 Road Map of GIS in the Statistical Centre & Reflecting Data Dissemination on the Geographical Maps.
- 2012 – Presidential Award in GIS Strategy – ESRI, USA
- 2012 – Built the Enterprise GIS Infrastructure.
- 2012 – Collaborate with Abu Dhabi Governmental Entities in GIS.
- 2013 – Excellence in GIS Implementation Award (EGI) – Best GIS roadmap
- 2013 – Launched GeoStat System (this is internal system)
- 2013 – Leading the eGIS Implementation program.
- 2013 – Implementing Green Technology at SCAD Infrastructure
- 2013 – eStatistics Project initiation, technology selection to Automate Data Acquisition Process between SCAD & 85 ADGE's.

- 2013 – Data Leak Prevention Implementation
- 2014 – Automating CPI Process integration with GIS.
- 2014 - Statistical Surveys Automation – Implementation of Multimode Survey System.
- 2014 - Statistical Interactive Tools Project.
- 2014 – CRM System Implantation
- 2014 – Enterprise Project Management System implementation

Career Summary

1. Director, Dissemination Department – Statistics Centre – Abu Dhabi (SCAD): 19th of May, 2014 till Date.

Leading the Dissemination Department which consists of three sections (Web Management Section, Data Visualization Section & Customer Relation Management Section), performing all of the necessary efforts to enhance and develop the capabilities in order to achieve our organization vision. My duty can be summarized in the following:

- Provide leadership, vision, and management to the Dissemination department
- Managing the Capacity building program for the UAE nationals.
- Work with the Management and staff to assess and respond to Data Dissemination Needs
- Manage an Technology and SME staff of 23+ people in three divisions
- Hold departmental meetings to review strategic goals and initiatives, promote team building and work to provide growth paths for staff
- Provide day-to-day supervision, conduct performance appraisals, and delegate work assignments for all Dissemination personnel
- Assist in recruiting, hiring, and providing appropriate training for Dissemination Department staff
- Serve on planning and policy-making committees.
- Oversee the development, design, and implementation of new applications and innovation
- Managing Government Relation and Data Delivery to the ADGE's.
- Serve as primary contact with outside vendors in the generation of RFPs, bids, contracts, agreements, and other major vendor interactions, Application Development and Maintenance
- Ensure the continual functioning of mission critical operations
- Maintain security and privacy of the information dissemination systems.
- Other duties, not listed, may be assigned by the Management and AD Gov Supreme Management

2. Information Technology Director - Statistics Center – Abu Dhabi (SCAD) : 18th of March, 2013 till 18th of May, 2014.

Leading the IT Directorate which consists of three sections (GIS& Applications Section, Infrastructure Section & Data Warehouse Management Section), performing all of the necessary efforts to enhance and develop the capabilities in order to achieve our organization vision. My duty can be summarized in the following:

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- Provide leadership, vision, and management to the IT department
- Managing the Capacity building program for the UAE nationals.
- Work with the Management and staff to assess and respond to IT needs
- Manage an IT staff of 40+ people in three divisions
- Hold departmental meetings to review strategic goals and initiatives, promote team building and work to provide growth paths for staff
- Provide day-to-day supervision, conduct performance appraisals, and delegate work assignments for all IT personnel
- Assist in recruiting, hiring, and providing appropriate training for IT support staff
- Serve on planning and policy-making committees.
- Oversee the development, design, and implementation of new applications and changes to existing computer systems and software packages.
- Responsible for the ordering, acquisition, inventorying, and disposition of hardware and software
- Serve as primary contact with outside vendors in the generation of RFPs, bids, contracts, agreements, and other major vendor interactions, Systems Operations and Maintenance
- Maintain the integrity and continual operation of the IT network including the wireless networks
- Ensure the continual functioning of mission critical operations
- Maintain security and privacy of the information systems, communication lines, and equipment.
- Develop, review, and certify all back-up and disaster recovery procedures and plans
- Other duties, not listed, may be assigned by the Management and AD Gov Supreme Management

3. Head of GIS - Statistics Center – Abu Dhabi (SCAD) : Feb. 2011 till 17th of March, 2013.

Involved in overseeing the production of geographical & geospial data and analysis to help plan and deliver many different services in areas such as:

- Abu Dhabi Government Decision Support;
- Healthcare;
- Defence;
- Construction;
- Oil, gas, water, telecoms, electricity;
- The environment;
- Local and central government;
- Transport planning and operation;
- Retail organizations - location planning and logistics;
- Insurance and finance.

The data is likely to be a combination of topographical information and social and economic data, often combined with large amounts of business information relevant to the sectors listed. GIS is becoming increasingly embedded at the core of organisations' IT systems, meaning GIS team work closely with colleagues in IT departments. GIS work mainly as project leading and coordinating teams of GIS officers, IT specialists, cartographers and data managers. I'm involved

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in:

- Managing budgets, project costs and deadlines;
- Resolving problems and queries as they arise;
- Using information gained to make informed decisions about the use of resources;
- Liaising with stakeholders to clarify the nature and purpose of the information they require;
- Communicating between stakeholders and the team providing GIS services;
- Overseeing the development of new GIS software packages;
- Facilitating the sharing of information across different departments within an organization;
- Recruiting and training staff;
- Exploring new applications for the use of GIS.
- Leading Social Atlas Project
- Leading GIS Roadmap development.
- Leading Corporate Social Responsibility (CSR) Project.

4. IT Lead / ICT Manager - Federal Authority for Nuclear Regulation : Nov. 2008 till Jan. 2011 (Seceded from Executive Affairs Authority)

- Lead IT Department operational and strategic planning, including fostering innovation, planning projects, and organizing and negotiating the allocation of resources.
- Manage the deployment, monitoring, maintenance, development, upgrade, and support of all IT systems, including servers, PCs, operating systems, hardware, software, and peripherals.
- Benchmark, analyze report on, and make recommendations for the improvement and growth of the IT infrastructure and IT systems.
- Oversee provision of end-user services, including help desk and technical support services.
- Work with stakeholders to define business and systems requirements for new technology implementations.
- Direct research on potential technology solutions in support of procurement efforts.
- Keep current with the latest technologies.
- Manage financial aspects of the IT Department, including purchasing, budgeting, and budget review.
- Develop business case justifications and cost/benefit analyses for IT spending and initiatives.
- Approve and oversee projects and project portfolio.
- Develop and implement all IT policies and procedures, including those for architecture, security, disaster recovery, standards, purchasing, and service provision.
- Negotiate and administer vendor, outsourcer, and consultant contracts and service agreements.
- Practice asset management for IT hardware, software, and equipment.
- Manage IT staffing, including recruitment, supervision, scheduling, development, evaluation, and disciplinary actions.
- Establish and maintain regular written and in-person communications with the organization's executives, department heads, and end users regarding pertinent IT activities.

5. IT Department Manager (Director position with grade 3 as per gov. scale) - Emirates Cement Factory : August 2004 till Oct. 2008

- Prepare Strategical & Development Plan.
- Preparing the Yearly Plan & Bench Marks.
- Prepare the Department Budget.
- Managing Information Technology Projects.
- Managing Staff & Resources.
- Studying and approving Proposals.

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- Directing Staff & Resources.
- Communicating with Governmental Authorities & Non Gov. Authorities.
- Reporting to the General Manager on Monthly Basis.
- Generate Monthly Efficiency Report for All Organization Departments.
- Planning, Build and Maintain Management Information System.
- Confirming the stability of Central electronic Resources stability & productivity.
- Design, consult & Implement Systems Security standards to secure data and Systems.
- Setting up Budget as per departments required services and as per yearly plan. Manpower budget, consultancy, OPEX and CAPEX prepared to meet the organization strategical plan and service delivery.
- Project Budgeting including expenses, Risk Budget and contingency.
- Managing complicated projects with high Quality of deliverables.
- Maintaining Contracts and renewals as per factory policy.
- Resolving complex issues before it reaches to the GM.

6. Systems & Customer Support Engineer (Part Time) -AL Anood Computers: 2001-2004

Building, Establishing & Maintain Networks, Databases & Applications. The main role was to satisfy our customers and build a good relation to achieve long run targets.

7. Senior Operator - Fertil (ADNOC Group) : 1994-2004

Carries out planned (preventive/routine) and operational activities on process Operation, plant and equipment in assigned field in accordance with set plans and Standard procedures. This entails coordination of multiples workloads across different disciplines. Manage and operate the Process Control Main Frames (Honeywell TDC 3000) and provide the necessary support to the technical team.

Education

- November 2010 : ITBMC from MDE Institute accredited by Belmont University,
- August 2005 : BSc in Information Technology and Systems Engineering. 3.19 GPA Belford University, USA.
- June 1994 : ATI Diploma In Process Operations

Training and Courses:

Technical:

- MCSE 2003
- MCSA
- MCSA: Messaging
- MS SQL 2000 Database Server Administration
- Querying MS SQL Server 2000 with Transact-SQL
- MS Great Plains (Dynamics) ERP.
- MAXIMO 5.2 Full Course (Working with MAXIMO, Developing Reports, Inventory, Administration using Control Centre & Purchasing)

Non Technical:

- Introduction to Nuclear Energy
- Project Management Fundamentals (PMF)
- Project Management Professional (PMP)
- Program Management Professional (PgMP)
- Evaluate & Develop supervision leading & Strategically Thinking.
- Self & Time Management.
- Advance Business Communication Skills
- Essential Skills for Managers
- Team Building
- Communicating & Working with others
- Chemical Engineering for Non- Chemical Engineers
- Advanced Technical Report Writing
- Certified Business Professional – Business Communication.
- Powerful Presentation Skill
- 7 Habits for Effective People.
- Strategical Thinking
- Statistics for Non Statistician .

Certification, Memberships & Awards:

- Microsoft Certified Professional – 2002
- Microsoft Certified Systems Administrator
- Microsoft Certified Systems Administrator: Messaging
- Microsoft Certified Systems Engineer.
- Egyptian Cyber law Association (Operative)
- Arabic Club for Media & Information Technology (Board Member)
- Certified International Professional Management Executive.
- Certified Information Technology Business Manager.
- Project Management Institute (PMI) Membership
- International Institute for Business Analysis (IIBA) Membership
- ISACA Membership
- 2010 CPI Award for System Security Design.
- Presidential Award in GIS Strategy – ESRI, USA
- GISWORX 13 – Best GIS Roadmap
- SME Advisor Award 2013 – Best Professional Services (IT).
- GISWORX 14 – eGIS Implementation

Professional references

Available on Request.