Leonardo I. Hernández Mireles

Age: 31 years.
Status: Single
Citizenship: Mexican
Born: December 2nd of 1980
Passport and visa (US) currently.

Address.

Andador 2 Lt. 97 Col. La Planta Del. Iztapalapa. México D.F., 09930
Phone: +52 (55) 5850-5599
Mobile: (044) 5543638498
Mobile: (044) 5534484938
Skype: 5541692490
Job. Implementer and manager of new technologies
E-mail: leonardo.mireles@hotmail.com

Objetive

Development in Information Technology area, analysis, design, implementation, and administration. Participate in areas of planning, and developing for new technologies maintained my professional profile in constant training.

Contributing to teamwork, creating high performance and motivation for achieving goals and creating value.

Education:

UPIICSA
Iztacalco, México DF.   **2004**
Informatics Engineering, specialization in Networking and telecommunications.

CECyT 13 Ricardo
Flores Magón, Coyoacan, México DF.   **2000**
Informatics technician: Certificate 86435, Folio: 120375

Training.

Workshop BASIS (SAP)	**2009**
Course "Service Sharing Center" (UVM)	**2009**
eTrust Secure Content Manager (Computer Associates)	**2005**
Qualified of technology Linux (Informatica Integrada Internetworking).	**2004**
Qualified of telecommunications (Informatica Integrada Internetworking) .	**2003**
Workshop basic of program RPG IV (IBM - ETI).	
Application numerical parallel (UNAM).	
Workshop advanced of operation AS400 (IBM - ETI).	
English 70 %	
Exchange Server 2003.	
Getting Started with Windows Server 2003.	
Windows Server 2003 Administration and Services Support.	

Windows Server 2003: Implementing, Managing, and Maintaining Network Security.
Windows Server 2003: Implementing, Managing, and Maintaining TCP/IP.

Professional Experience

Seguros Monterrey New York Life , Reforma 342, México, D.F.
Contact: Jose Manuel Borbolla 5326-9500

Operating Systems Coordinator   **Nov 2010 to May 2012.**

Achievements. Acquisition of new technology infrastructure Computer Migration on IBM AIX 5.1 IBM P5 570 to P7 750 AIX 6.1 and Oracle DB 9.2.0.6, 10.2.0.4 and 11.2.0.1de according to a budget (GET COST) million. Originated according to the study of profitability and cost effective server for growth of new technologies.

Leadership and management in implementing MedNext + (MedNet International) and proprietary software removal VitaMedica patient tracking in area of compensation, health insurance and national leader in the business of Major Medical Expense policies. Linking with the interface (Software) core business, hosted on Oracle 11g DB.

Part of the migration team Polanco main site to Torre NYL. As part of the migration was fitted the following subprojects: Migration (number) P2V servers using VMWare tools under a progressive study of aging servers, unsecured, with insufficient resources to VSphare 6.0. Implementation of VMware vCenter Site Recovery Manager 5 and available domain servers, Exchange, FireWall ..... for a full implementation of BRP in March 2012. Migrating Domain Controller to Windows Server 2003 to Windows Server 2008 R2

Develop implementation plan for SharePoint 2010, for content management and workflow.

3M – Avenida Sante Fe 190, México, D.F.
Contact: Julio Solórzano 5270 0400

Service Delivery Management   **Sep 2009 to Nov 2009.**

Team building BPCS (Business Planning and Control System ERP) 5.1
Team Lotus migration and consolidation of Mexico Notes 6 and 6.5 to 8.5.1 Sain Paul Minnesota

DIFA – Dirección de Fabricas S.A. de C.V., Camino a San Mateo, México, Edo.
Contact: Sergio Torres 5864-0500

Service Delivery Management   **May 2009 to March 2010.**

Centralized computing leader in charge like administration, coordination and monitoring of service delivery as, unified messaging (email, voice messages of service, BlackBerry), Windows Servers (Active Directory, DNS, DHCP, Domain Controller and own applications business), System i (AS400, legacy) and SAP BASIS team(Netweaver) administration applications running on IBM iSerires like Solution Manager, PCB, BI and applications over Microsoft ARIS.

Development of technical proposals for new projects, according to technology and business needs. Technology assessment, benefits, disadvantages, ROI, and future requirements according to the company's needs. Monitoring budgetary approval supported by the company, evaluating technological difference and benefit the business process.

Achievements. Acquisition of new infrastructure technology with a budget of US 3.1 million, technology like supports the company's IT area. According to the needs of the migration of legacy (AS400) to SAP - ECC 6.0 and the new Microsoft technology infrastructure (Windows servers).

Monitoring and management of suppliers in technological proposals submitted by IBM and HP, according to SAP Sizing. Generating new technology architecture for virtualized server installation (VMWare) and server migrating physical to the new technology platform (virtual servers).

BASIS team coordination in the installation of SAP ECC 6.0 landscape (DEV, QAS, PRD), BI (DEV, QAS, PRD) in Power System i servers 6 for implementation of the modules MM, SD, HR and FI. Coordinate of SAP Implementation, progress meeting of implementation modules (MM, SD, FI, HR), incident management, problems, change controls, spools, monitoring, backups, updates (Kernel, SAP), file server, homogeneous system copy , performance, notes and transport. Installation of; Solution Manager, BPC 7.0 (Microsoft platform) and ARIS (Microsoft Platform).

Creating DRP secondary site, keeping Productive SAP Mimix HA HA Lite.

Support post production 7x24 (Go Live) on 4 business units (425 users) to maintain SAP componets service on optimal SLA's for business operation.

Migration together with the development team legacy (RPG) from 525 to 820 Power 6 equipment.

Migration Microsoft platform from hardware to virtual machines (VMWare vSphere 4.0), segmented according to application-server.

ACS Business Process Solutions de México SA de CV, México DF
Contact: Carlo Villalpando. 552900-1660 Jefe. Tom Denzer 269 615 1975 Phila, PA

Information Management Specialist   **August 2005 to March 2009**

Supervision of technical assistance in software and hardware to end users ensuring SLA levels, procedures and policies of the client, supervisory boards, guaranteeing the quality of infrastructure and service levels.

Conduct on-site and remote help desk activities, Desktop Services, Installation, operation, integrated services and report states. Overseeing daily service time, time of application, incidents, tasks and contact with the Call Center, reporting and historical statistics, team performance statistics. Weekly meetings to control local and global changes.

Administration and monitoring of the task force to changes in site performance and management practices AS/400. Migrating from NT servers to Windows 2003 Server (Active Directory), Microsoft Exchange Server 2003, XP PC's unification. Migration of user accounts, printers, services, domain controllers, DHCP, file servers, communications (structured cabling), management of sites, site reconstruction, offices, new projects (investment, return, feasibility), reports Time , customer service improvements, review of SLA's, PNO's, internal and external audit, certification of equipment, and network monitoring software. Implementing ITIL best practices delivery, service desk and service desk management with staff in charge.

Achievements. Migration to new technology on Windows Server 2003, Active Directory, print server, DHCP, File Server, management SLA's with tickets with software for monitoring and reduction of state, open or pending problem resolution, migration to IP telephony, expansion of bandwidth in different locations, design and supervision of construction of new site, network management and structured wiring through a mirror backup service that provides a uninterrupted network.

LDI Net, México DF
Contact. Alejandro Ayala 8595-2000

Executive of Technical Support.   **November 2004 to May 2005**

I was in change of special project by government and university sector in the implementation of networks, and performance of hardware and software, Linux, XServer, Windows 2003 Server and AS400.

Achievements. Administration and project management of laboratories, networks, XRAID, Linux servers, Xservers to Universidad Tecnológica de Tlaxcala, UAM Xochimilco, CONAFOVI, Universidad Tecnológica de Hidalgo and Gobierno del DF.

Fondo de Cultura Económica, Picacho Ajusco, México DF
Jefe. Alejandro Ayala o Alejandro Melchum 5227-4672

AS400 specialist   **August 2003 to November 2004**

I was in change of maintain the main server AS400 in constant good status, like this how it good occupy, participate in the analysis of projects for improvement continue, optimum process administer of critical information of date base in general of AS400 and SQL. Responsible for the acquisition, setup, maintenance, and administration of all Internet hardware and software supporting

Achievements. Maintaining the performance of the AS400 computer, support for batch processes, update bookstores everyday from AS400 to SQL, Migration from Windows 98 to XP, structure network design of new libraries, support the migration of IP telephony, monitoring process acquisition of new

technology infrastructure of hardware, servers, PC's, wireless networking, routers, switches, and infrastructure.

Activities

Windows (98, NT, 2000, XP, 200 Server and 2003 server) Windows 2003 Server, Active Directory, users account, printers, File Server, DHCP, DNS, providing technical services to internal customers. Resolution of reported problems with systems, hardware/software and/or network, operative systems and issues configuration. Regularly interfaces with customers and management on the status of current resolution efforts and lead daily/weekly meetings.

An established service levels with client's takes corrective action if service levels are not maintained.

Technical Skills.

Extensive hardware and software experience in networking and information technology. I was work in something universities and sector government, installation labs, networks, servers Linux, Xservers like, Universidad Tecnologica de Tlaxcala (Network, Xservers and Lab on MAC OS X), UAM Xochimilco (Network, Xservers and Lab on MAC OS X, wireless network, printers, distribution IP, Remote Desktop, XRAID, Users, etc.), CONAFOVI (hardware RAID 5), Universidad Tecnologica de Hidalgo (Xserver with apache) and Government of DF (Linux Lab).