Ahmad Mohammad Abd Al-Fattah Al- Najjar

Contact Information:

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Summary

More than four years of experience in Health Information Management (HIM), and Health Care Quality. Professional, multi-tasking, self-motivated, result-oriented, and a team player. Possessing extensive healthcare knowledge.
Led hospital automation teams within the areas of Clinical Transformation and Patient Information Management Systems.
Additionally, performed several studies and researches within Health Informatics.

Academic qualifications

1- **M.Sc. in Health Services Management from Royal Collage of Surgeon in Ireland. 2010-2012**
   - Graduation Project: Improving Communication in E-Health

2- **B.Sc. in Heath Services Administration from Jordan University of Science and Technology 2005-2009.**
   - Graduation Project: Website Medical Records (PHR)

Experience

1- **Clinical Applications & Transformation Team Lead**
   1) Follow up with medical site senior and medical team members on their progress and quality of work as per project plan in accordance with EHS project implementation methodology.
   2) Adhere to EHS project implementation methodology
   3) Review project deliverables as per EHS project implementation methodology
   4) Follow the instructions of the Medical Department Manager regarding the technical decisions and medical feedback.
   5) Validate posting all project deliverables on EHS share point.
   6) Visit project issues and risks, and coordinate with Medical Department Manager to propose technical solutions.
   7) Approve Medical team members' leaves, with PM
   8) Medical Department Lead has the right to delegate responsibility of tasks to project team members after the approval of the Medical Department Manager

9) Report to the Medical Manager on weekly basis on project status and if needed on daily basis.
10) Conduct needed change management activities as per EHS change management tool kit.
11) Proactively identifies, researches, and recommends new and improved uses of specific applications to enhance current processes, achieve cost advantages, and/or improve customer service.
12) Acts as the primary point of contact for management and staff in assigned subject matter areas related to information systems services.
13) Actively participates in interdepartmental meetings, practice councils, leads discussions, and provides advice related to various workflow processes and information systems.
14) Develops and maintains an awareness of the overall healthcare information systems industry, contemporary and emerging technologies, relevant laws and regulations to provide sound advice on the acquisition and use of automated systems.
15) Develop and deliver training programs for health information technology, creating operating manuals as needed.
16) Assists in recruiting and performance development of clinical application personnel within region when required
17) Maintains the highest level of "subject matter expertise" and competence in determining or analyzing needs and clarification of user requirements.

2- PIMS Specialist (February, 2010 - July, 2012)
3- Ward Clerk (Jun, 2009 – February, 2010)

Projects

Hakeem Project:

Hakeem is the first national e-Health initiative in Jordan. The program aims to facilitate efficient and improved healthcare to patients, by providing real time and up to date electronic medical information throughout the public health system

1- Hakeem Project Pilot phase (The first HIS implementation in Jordan)
   a- Prince Hamzah Hospital (470 beds, 95 clinics) (MOH)
      Status: Done
   b- Amman Comprehensive Clinics (60 clinics) (MOH)
      Status: Done

2- Hakeem Project Program Phase:
   a- King Hussein Cancer Center (Non- for profit)
      Status: Deploy Phase
   b- Princess Hussein Hospital (113 Beds, 25 Clinics) (MOH)
      Status: Done
   c- Ain Al- Basha Comprehansive Clinics (MOH)
      Status: Done
   d- Princess Badeaa Hospital (MOH)
      Status: Deploy
   e- Princess Rahmeh Hospital (MOH)
      Status: Deploy
   f- Queen Rania Hospital (RMS)
      Status: Transition
   g- MOH Primary Clinics
      Status: Deploy

Six Sigma Projects

1- DFSS in PHH ER Department

2- DFSS in KHCC Informatics Project

Courses and Certifications

1. Six Sigma Black Belt (Certified)

2. Quality Administration in Health Care (Certified)

3. Project Management Professional

4. ADOPTS (DPS Change Management Methodology)

Interests

1- Volunteering
2- Reading

Personal data

- ✓ Gender: Male.
- ✓ DOB: August 8th, 1987
- ✓ BOB: Jordan.
- ✓ Nationality: Jordanian.
- ✓ Marital status: Single.

References

Available upon request.

Recommendations

Available upon request.